

Three Year Limited Warranty

3 Year Limited Warranty Moen® products have been manufactured under the highest standards of quality and workmanship. Moen warrants to the original consumer purchaser, for residential use, that these products (eBidet or eToilet) will be leak-free and drip-free during normal use and all parts and finishes of these products will be free from defects in material and manufacturing workmanship during normal use, for three (3) years from the date of original consumer purchase for residential use (the "Warranty Period" for homeowners). All other purchasers (including purchasers for industrial, commercial and business use) are warranted for a period of one (1) year from the original date of purchase (the "Warranty Period" for non-homeowners). If this eBidet or eToilet should ever develop a leak or drip during the Warranty Period, Moen will FREE OF CHARGE provide the parts necessary to put the product back in good working condition and will replace FREE OF CHARGE any part or finish that proves defective in material and manufacturing workmanship, under normal installation, use and service. Replacement parts may be obtained by calling 1-800-289-6636 (in Canada, 1-800-465-6130), or by writing to Moen Incorporated, 25300 Al Moen Drive, North Olmsted, OH 44070-8022 (in Canada, Moen, 2816 Bristol Circle, Oakville, Ontario L6H5S7, Canada). Proof of purchase (original sales receipt) from the original consumer purchaser must accompany all warranty claims. Defects or damage caused by the use of other than genuine Moen parts is not covered by this warranty. This warranty is applicable only to products purchased after December, 1995 and shall be effective from the date of purchase as shown on purchaser's receipt. This warranty is extensive in that it covers replacement of all defective parts and finishes. However, damage due to installation error, product abuse, product misuse, or use of cleaners containing abrasives, alcohol or other organic solvents, whether performed by a contractor, service company, or yourself, are excluded from this warranty. Moen will not be responsible for labor charges and/or damage incurred in installation, repair or replacement, nor for any indirect, incidental or consequential damages, losses, injury or costs of any nature relating to these products. Except as provided by law, this warranty is in lieu of and excludes all other warranties, conditions and guarantees, whether expressed or implied, statutory or otherwise, including without restriction those of merchantability or of fitness for use. Some states, provinces and nations do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state, province to province, nation to nation. Moen will advise you of the procedure to follow in making warranty claims. Simply write to Moen at the applicable address set forth above. Explain the defect and include proof of purchase and your name, address, area code and telephone number.

Moen Incorporated

25300 Al Moen Drive

North Olmsted, Ohio 44070-8022